

March 14, 2020

Dear Clients and Friends:

As we all face the unprecedented, public health concerns arising from the spread of the coronavirus [COVID 19], NAS wanted to reach out to our valued clients to assure you that we are here and remain committed to providing you our services, uninterrupted.

Of course, we are focused on ensuring the health and safety of our staff, their families and our community at large. So, we have implemented “social distancing” efforts recommended by local, county and state authorities, as well as the U.S. Centers for Disease Control and Prevention [CDC] and the World Health Organization [WHO]. Such efforts have included limitations on travel, face to face group meetings and non-essential visitation. Fortunately, though, our technological infrastructure is sound, and our team is not only able to effectively work remotely but we are also able to maintain continuity with our usual interactions and communications with our support networks. Rest assured that we have and will continue to take necessary measures to continue delivering the same level of service to our clients that we have in the past.

We have been communicating with various property managers “on the ground” and have been and are continuing to assess this pandemic as it relates to the properties. As you all know, we are in uncharted territory and this appears to be an evolving situation that will likely change from day to day. We will remain tuned into the information that the CDC, WHO and state and local governments may disseminate and keep the lines of communication with you and those on the ground open.

Stay safe and we wish you and yours well.

